

## Camacho, Amy

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**From:** Camacho, Amy  
**Sent:** Thursday, November 17, 2016 4:32 PM  
**To:** Brown, Jamesr; Ngo, Kim  
**Cc:** caryn.benjamin\_la.gov  
**Subject:** RE: Record of Communication: Country Club Mobile Home Park, Slidell, LA

Hi Jim and Kim,

I did reach Caryn this evening as Jennifer had already left headquarters for the day. She gave me the following info as I had asked if someone at LDH's management level could pay a visit to Mr. Falco.

- Multiple visits have already been made at the regional staff level;
- Jennifer yesterday evening checked the chlorine residual at the system – was between 0.5 – 2.0 mg/l;
- Jennifer while out at system yesterday also set up pressure recorder to check pressure fluctuations and will be checking tomorrow AM as well as again, the chlorine residuals;
- Caryn will be checking with Amanda to issue an order; one concern raised was the chlorine, not able to regulate injection into the line (free flowing at about 14 psi); and
- last sanitary survey completed October 31<sup>st</sup> with several deficiencies.

Caryn also mentioned that currently the state regulation for minimum pressure is 15 psi but the state will be adopting a minimum pressure of 20 psi with the new design regulations hopefully in place by next year.

I copied Caryn, please correct me if I misinterpreted any of the above info! We thank you again for your time.

Thanks,  
Amy

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**From:** Jennifer Kihlken [mailto:Jennifer.Kihlken@LA.GOV]  
**Sent:** Thursday, November 17, 2016 2:38 PM  
**To:** Brown, Jamesr <brown.jamesr@epa.gov>; Saunders, Jerry <Saunders.Jerry@epa.gov>; Lane, Willie <Lane.Willie@epa.gov>  
**Cc:** Ngo, Kim <Ngo.Kim@epa.gov>; Camacho, Amy <camacho.amy@epa.gov>; Ryan Rosser <Rosser.Ryan@epa.gov>; amanda.laughlin\_la.gov <amanda.laughlin@la.gov>; caryn.benjamin\_la.gov <caryn.benjamin@la.gov>  
**Subject:** RE: Record of Communication: Country Club Mobile Home Park, Slidell, LA

Thank you for sharing with us. Our staff has been very active at this water system since mid-October.

The system has been on a boil advisory since Oct. 20, 2016. The cited reason is treatment failure. Our staff has performed multiple site visits over the past month. The water system has been cited with multiple violations including inadequate chlorine injection system, pressure fluctuations, utilizing the an unapproved chlorine analyzer.

This is a small ground water system that serves approximately 68 connections with a population of approximately 204.

Please let us know if you need further information.

Thanks! Jen. Kihlken

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**From:** Brown, Jamesr [<mailto:brown.jamesr@epa.gov>]  
**Sent:** Thursday, November 17, 2016 2:14 PM  
**To:** Saunders, Jerry; Lane, Willie  
**Cc:** Ngo, Kim; Camacho, Amy; Ryan Rosser; Amanda Laughlin; Jennifer Kihlken  
**Subject:** Record of Communication: Country Club Mobile Home Park, Slidell, LA

I just finished a conversation with a resident from the Country Club Mobile Home Park in Slidell, LA, Mr. Falco, who called EPA Region 6 today.

Mr. Falco was very upset and alleges the owner of the mobile home park, Mr. Frank Mangano, who he claims also serves as the park's water and wastewater system operator, is putting high levels of straight bleach into the water lines. (Mr. Falco said he was a former water and wastewater plant employee and that he tested the water at levels well above 8 ppm.) He stated he is sick from the water and his doctors don't know how to treat him. He also claims a man died from the water at the park and that a baby became very ill from it. Mr. Falco thinks the well is shallow (about 150 feet deep) and that the well is contaminated with overflow from the park's sewage treatment system.

He also stated that LDH has had the water system on a boil advisory for 38 days, and Mr. Falco claims to have been unable to use the water for 58 days. He also stated the well has no backflow prevention device, and that the pressure in the system is less than 15 psi. He also stated he's had problems with water at the park for eleven years. The water is very turbid as shown in the following video which he referred by to:

<http://www.wdsu.com/article/water-boil-advisory-issued-for-country-club-trailer-park-in-slidell/5248896>

Mr. Falco claims to have contacted LDH about this problem, and stated he thinks Mr. Mangano is well connected is getting off easy by county and state regulators.

Kim Ngo and Amy Camacho are following up on this complaint and may be in touch with all of you shortly.

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